



## **REFUND POLICY – NORTON DISNEY HORSE TRIALS**

In the event of necessary cancellation for reasons beyond the control of Norton Disney Equestrian, other than adverse weather, Norton Disney Horse Trials follow the BE rules stated in 4.12.2 which is the following

- Stage 1 - Before Ballot Date - Full refund
- Stage 2 - Between Ballot Date to 14 days prior to the start date of the competition – 50% refund of entry fees
- Stage 3 - Between 6 to 13 days prior to the event start date – 30% refund of entry fees
- Stage 4 - Between 5 days of the event starting and 17:00 the afternoon before 15% refund of entry fees
- Stage 5 – From 17:00 the afternoon before the event day in question - 0% of refund of entry fees

In event of cancellation due to adverse weather, Norton Disney Horse Trials refund policy is as follows;

- If the event is abandoned due to weather from ballot date until 7.59am the first day of competition, ALL competitors due to compete will receive a minimum refund of 85% of entry fees, start fees and tickets.
- If the event is cancelled on the day of competition post 8am, all competitors due to compete on that day if they have NOT started the dressage phase will receive an 85% refund of entry fees, start fees and tickets
- If the event is cancelled on the day of competition post 8am, and the competitor has completed the dressage phase, a 60% refund of entry fees only will be given. No start fees or tickets will be refunded.
- If the event is cancelled on the day of competition post 8am, and the competitor has completed the dressage and show jumping phases, a 45% refund of entry fees only will be given. No start fees or tickets will be refunded.